

Position: Visitor Programs Naturalist
Reports to: Director of Visitor Experience and Visitor Engagement Manager
Status: Part time/Non-exempt
Rate: \$14 to \$16 per hour

Position Summary

The Visitor Programs Naturalist advances Seacoast Science Center's (SSC) mission *to spark curiosity, enhance understanding and inspire conservation of our Blue Planet* by maintaining a standard of excellence for visitors through superior customer service, exemplary volunteer leadership, and delivery of quality educational programming. This is a seasonal position generally requiring weekend hours.

Position Description

The Visitor Programs Naturalist is responsible for the delivery of SSC's public programs and for providing consistently high quality customer service to visitors of all ages. In this public-facing role, the Visitor Programs Naturalist must provide a professional and enthusiastic first impression. The Visitor Programs Naturalist must be able to teach engaging, accurate marine/coastal science programs that are hands-on, interactive, personalized and fun. In addition to delivering public programs, the Visitor Programs Naturalist responsibilities include operating a point of sale system and accurately handling transactions in a fast-paced setting. Being an engaged member of our cohesive team of naturalists and volunteers that delivers an excellent visitor experience is key to success in this position.

Responsibilities:

- Greet and engage with visitors in meaningful ways that support our mission: *To spark curiosity, enhance understanding, and inspire conservation of our Blue Planet*
- Operate admissions and retail point of sale system
- Teach visitor programs that will entertain and educate, in order to inspire conservation. Our goal is to communicate the ways in which our lives on land influence ocean health and how ocean health impacts our daily lives. We educate to motivate people to become stewards of the sea
- Help maintain the exhibits, the building and the immediate area surrounding the Center through resetting exhibits and light cleaning, as well as restocking the store
- Open and close the building, including register cash-outs
- Other activities as assigned and appropriate

Qualifications

This is a customer service position with an environmental education focus. A successful candidate has a strong background in marine science, environmental science, and education; a passion for science-based informal education, and excellent communication skills. Previous retail experience in a front-facing role is

helpful. Excellent engagement and interpersonal skills are required to effectively interact with public audiences. The Visitor Programs Naturalist must have the ability to work with all ages, diverse audiences, and in a wide range of indoor and outdoor settings. This role requires the ability to maintain a friendly, energetic persona and thrive on interacting with visitors. Basic knowledge of local coastal habitats, ability to traverse rocky shore, and to lift and move 40 lb. buckets of saltwater or supplies is required.

About Us

Seacoast Science Center is a beloved anchor of the NH seacoast community – a place to learn and have fun while developing an appreciation for our coastal environment and its inhabitants. At our home in historic Odiorne Point State Park, one of New Hampshire’s ocean-facing treasures, we inspire visitors to discover the wonders of our natural habitats. Families are encouraged to get their feet wet in the tide pools, explore the touch tank full of wondrous creatures from the Gulf of Maine, be awed by the sea life in aquarium exhibits, and develop a deeper appreciation for the preservation and health of our oceans.

As the only ocean-centric science museum in the region, Seacoast Science Center is an integral part of New Hampshire’s cultural economy and educational opportunities, attracting 90,000 visitors annually, with 30,000 participating in school-related field trips and summer camp programs – pre-Covid. A valued public resource, we encourage social interaction, community collaboration, and the pursuit of shared interests.

To Apply

Please send a resume and letter of interest to careers@sscnh.org, subject line: VISITOR PROGRAMS NATURALIST. No paper applications will be accepted. Applications will be reviewed in the order received. Position will remain posted until filled. No phone calls please.

Seacoast Science Center is committed to creating a diverse work environment and is proud to be an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability, age, or veteran status.